

Delmarva Power Launches New Streetlight Reporting System

SALISBURY, Md. — Delmarva Power has launched a new streetlight reporting system, a self-service, online map tool that enables customers to report a streetlight outage or problem to Delmarva Power through its website. “The new streetlight reporting system will offer a convenient way for our customers to report when a streetlight is out on their street or in their neighborhood,” said Gary Stockbridge, Delmarva Power region president. “Safety is our top priority. We ask customers to report streetlight outages to ensure our neighborhoods are well lit to provide a safer environment.” To report a streetlight outage, customers can visit www.delmarva.com. Click “my home,” then “report an outage or safety hazard,” then “report streetlight outage.” Customers will need to provide their names and contact information, as well as either an address or the utility pole number for the affected light. Customers can also provide a message if additional detail is needed to relay important information to the company. Delmarva Power will then provide an update on the status of the reported streetlight. Customers can also report a streetlight issue by calling the Delmarva Power Customer Care Center at 1-800-375-7117. Find additional information about Delmarva Power by visiting www.delmarva.com. Follow us on Facebook at www.facebook.com/delmarvapower and on Twitter at www.twitter.com/delmarvaconnect. Our mobile app is available at www.delmarva.com/mobileapp.